

Returns Policy

Return Eligibility

- **Damaged or Defective Items:** If you receive a book that is damaged or defective upon arrival, or receive an incorrect item please contact Tallaght Library at +353 1 462 0073 or email localstudies@sdublincoco.ie within 5 days of receiving your order. We will arrange for a replacement or refund.

Return Process

1. **Contact Us:** Please contact Tallaght Library at +353 1 462 0073 or email localstudies@sdublincoco.ie and describe the issue. We will give you instructions about the return.
2. **Packaging:** Please securely package the item to prevent damage during shipping.
3. **Shipping:** You are responsible for the cost of return shipping unless the return is due to our error (e.g., damaged or incorrect item).
4. **Refund or Replacement:** Once we receive your returned item and verify its condition, we will process your refund or replacement. Refunds will be issued to your original payment method.

Please note that this return policy is subject to change without notice.

For any further questions or concerns, please contact Tallaght Library at +353 1 462 0073 or email localstudies@sdublincoco.ie.