

A Selection of FAQ's relating to drainage.

The foul drain is blocked. What can the Council do?

South Dublin County Council is responsible for the operation and maintenance of the public sewers of the county, which are usually located in the public roads.

Private householders and businesses are responsible for the private drains from their houses up to the connection point to the public sewer. South Dublin County Council Water & Drainage Department does not involve itself in matters relating private combined drains. Blockages in drains of Council houses are cleared with no charge to the tenant.

Does the Council provide a septic tank cleaning service?

No.

There is a manhole cover broken / missing outside my house. Is it the Council's responsibility?

Manhole covers in private property are the responsibility of the householder. Replacement units can be purchased from any reputable builder's providers.

Manhole covers on public sewers in public areas are maintained by the Council's Drainage Maintenance Department, Deansrath Depot. Manholes on private sewers transiting through public space are the responsibility of their owner.

What is involved to obtain a connection to the public sewer?

An application form for connecting to **Surface Water Sewers** is available from the Water Services Section of our website in the forms section, or by email request. The form should be completed giving details of the property to be connected, the Planning Ref No., and a site location map. The Area Inspector will call to the site and we will then write to the applicant informing them of the cost of the connection. When payment has been received and it has been confirmed that all planning contributions are in order, arrangements will then be made between the contractor and SDCC to make the connection.

Applications for connections to **Watermains** or **Foul Sewers** should be made directly to Irish Water at <https://www.water.ie/connections/>

Can I get Information on Public Water Mains & Sewers?

Please contact the Water Services Section, with an exact address, Eircode or map with area outlined, at servicemaps@sdblincoco.ie

Does the Council deal with Rats in Private Properties?

No. The Council do not deal with rat infestations within private properties. The Health Service Executive (H.S.E.) Pest Control Service, deal with rats in private properties, this service is free of charge please contact the HSE:

Pest Control Services
Health Service Executive
St Brendan's Hospital
Rathdown Road
Grangegorman
Dublin 7.

Phone: 1850 211 774 (best time to call is between 8 & 9am and 3.30 & 5pm)
If there is evidence that the rats came from Public drains a drainage inspector will investigate.