





#### **Business Support Grant – Frequently Asked Questions**

#### Click on the link below to see the answer.....

How do I qualify for the grant?

What is the closing date for the survey?

What is the purpose of the survey?

Can I apply for the grant if I haven't paid my 2014 rates yet?

When will the grant be paid?

Where do I send my application for the grant?

What do I do if I have put the wrong rate account or Customer ID on the survey when I completed it?

What do I do if I have a problem filling in the survey?

Will the survey results or report from same show my business name and other details?

#### How do I qualify for the grant?

- The <u>Business Support Grant scheme</u> will apply to applicants occupying properties in South Dublin County Council incurring <u>commercial rates of €10,000 or less in 2014</u> with the <u>exception of</u> the following rates accounts: pipeline, mast/antenna, generating station, advertising station and ATM.
- The Commercial Rates (including arrears) relating to the relevant rated property must be <u>paid in full by 31st July 2014</u> (separate provision for accounts paying by direct debit)
- 3. Applicants on <u>direct debit</u> will be eligible if the commercial rates account is <u>paid in full</u> by end December 2014
- 4. The applicant must participate in and <u>complete the Economic Profiling Survey</u> being conducted by South Dublin County Council in conjunction with the <u>South Dublin Chamber of Commerce</u> Applicants must complete the payment details Business Support Grant application form <u>here</u>

#### Back to FAQ list

## What is the closing date for the survey?

The survey must be completed by 31st July 2014.

### What is the purpose of the survey?

The purpose of this research is to enable a complete profile of business types operating in South Dublin County to be analysed and mapped. It is critically important that the Local Authority and Business Support agencies develop an in-depth understanding of the nature and range of businesses located in our county, in order to provide them the necessary supports required. Developing an understanding of business in this way will facilitate the <a href="Business Support Programme">Business</a> Support Programme and businesses generally in:

- Understanding the nature and operation of our local economy
- Establishing targeted supports for clusters of like-minded businesses
- Identifying future training and skill requirements for business segments
- Examining opportunities for business expansion and exporting







#### Back to FAQ list

#### Can I apply for the grant if I haven't paid my 2014 rates yet?

Yes, if you complete the <u>Economic Profiling Survey</u> and submit the Business Support Grant application form <u>here</u>, the Council will pay the grant to qualifying businesses <u>after their rates of less than €10,000 are paid</u>.

However, if your bank account details change after submitting the grant application you will have to notify the Council of this: <a href="mailto:econdev@sdublincoco.ie">econdev@sdublincoco.ie</a>
Back to FAQ list

#### When will the grant be paid?

The grant will be paid to qualifying applicants shortly after your rates account is paid in full Back to FAQ list

#### Where do I send my application for the grant?

The application for the grant should be returned by email to <a href="mailto:econdev@sdublincoco.ie">econdev@sdublincoco.ie</a>
Please ensure all details on the application are correct before submitting to avoid failure or delay in payment of the grant.

Back to FAQ list

# What do I do if I have put the wrong rate account or Customer ID on the survey when I completed it?

If you put the incorrect rate account or customer ID on the survey the survey will be rejected as invalid for the purpose of paying the grant. You will have to complete the survey again using the correct information.

Back to FAQ list

#### What do I do if I have a problem filling in the survey?

If you encounter problems with aspects of completing the survey please direct queries on completion of the survey to the <a href="mailto:Chambers">Chambers</a> Business Support Executive <a href="mailto:andrea.carroll@sdchamber.ie">andrea.carroll@sdchamber.ie</a> or by phone to 01 4585212 <a href="mailto:Back">Back to FAQ list</a>

# Will the survey results or report from same show my business name and other details?

No, the survey is intended to obtain an overall profile of business in the County and information will not be attributed to individual businesses. The report will contain statistics/aggregated data and overall findings from the responses that businesses provide. The report will be published on the <u>Councils website</u>, the <u>Chambers website</u> and other locations.

<u>Back to FAQ list</u>