

**Refund of overpaid rent**

**Application form**

|  |  |
| --- | --- |
| **Payment reference number:** |  |

|  |  |
| --- | --- |
| **Tenant / tenants:** |  |
| **Address:** |  |
|  |
|  |
|  |

**Only completed application forms, along with the relevant documentation will be accepted. Incomplete applications will be returned to you.**

**We will carry out a three-year review of your household income as part of your application. Please note that this may reduce or cancel the existing credit on your account. If a refund is due to you, a credit amount equal to two weeks rent will remain on your account.**

I / We wish to apply for a refund of overpaid rent.

In the case of a joint tenancy, we would like the refund to be issued (**tick one box only**):

[ ] In both our names

[ ] In one name only, state name here:

A “**tenant**” means a person who signed the tenancy agreement with South Dublin County Council. Refund requests made by persons other than the tenant will not be processed.

Refunds are issued by **Electronic Funds Transfer** (EFT) only. You must have your own bank account to receive an EFT payment and you **must** complete page 3 of this form so that we can pay your refund.

**Please attach and submit the following documents with your refund application form:**

1. **Statement of Liability** (P21’s) available from Revenue online, for the previous three tax years for any household member who is / was employed during this period.
2. **Statement of your payments** from Social Welfare for any household member in receipt of a social welfare payment for the last three years if applicable.
3. **Original Statement Header** from your Bank, Post Office, or Credit Union current account showing the following;

* Your **name**
* Your **bank’s name**
* Your bank account **BIC** and **IBAN**.

You must complete the following form and sign the bottom of it. If you do not complete and sign the form, we will not pay your refund.

Request for Tenant / Payee details

**Please also submit the header from your bank statement showing:**

* Your name
* Your bank’s name
* The BIC and
* The IBAN

|  |  |
| --- | --- |
| Name |  |
| Address |  |
|  |
|  |
|  |
| **Telephone** |  |
| **Bank account number** |  |
| **Bank IBAN** |  |
| **Bank BIC** |  |
| **Bank Sort Code** |  |
| **E-mail for remittance** |  |
| **PPS number** |  |
| **Signature** |  |

**Privacy Statement for Finance Department**

**Business Unit: Finance Management**

**Who we are and why do we require your information?**

South Dublin County Council seeks to promote the economic, social and cultural development of the County and in doing so contribute significantly to improving the quality of life of the people of South Dublin County.

The delivery of high-quality services, tailored to meet the needs of all our customers, remains one of South Dublin County Council’s core objectives and is included in our Corporate Plan. This quality service includes not only the level and quality of service given to our customers but also the quality of our decision-making processes, the efficiency and effectiveness of our corporate operations, standard of our facilities and our ability to adapt in an ever-changing environment.

To provide the most effective and targeted range of services to meet the needs of the citizens, communities and businesses of South Dublin County we will be required to collect, process and use certain types of information about people and organisations. Depending on the service being sought or provided the information sought may include ‘personal data’ as defined by the Data Protection Acts and by the General Data Protection Regulation (GDPR) and may relate to current, past and future service users; past, current and prospective employees; suppliers; and members of the public who may engage in communications with our staff. In addition, staff may be required, from time to time, to collect, process and use certain types of personal data to comply with regulatory or legislative requirements.

**Why does the Council have a privacy statement?**

South Dublin County Council has created this privacy statement to demonstrate the Council’s firm commitment to privacy and the security of the personal data you provide to the Council.

South Dublin County Council’s commitment to you is that the personal data you may be required to supply to us is:

* Obtained lawfully, fairly and in a transparent manner
* Obtained and retained for only specified, explicit and legitimate purposes
* Adequate, relevant and limited to what is necessary for the purpose for which it was obtained
* Recorded accurately and, where necessary, updated
* Stored safely and securely
* Kept only for as long as is necessary for the purposes for which it was obtained.
* Kept in a form which permits identification of the data subject
* Processed fairly and in a manner that ensures the appropriate security of the personal data including protection against unauthorised or unlawful processing.

**Service referred to in this Privacy Statement**

Setting up suppliers and customers on our Financial Management System

**Personal data required**

Suppliers: Name, Address, Phone no, Bank a/c number, IBAN, BIC, Sort Code, email address, PPS number, Tax Clearance Access Number, VAT number

Customers: Name, Address, Phone no, email address

**Specific and legitimate purpose for which the personal data is being sought**

In order to make payments to suppliers or to bill customers on our Financial Management System

**Legal basis under which the information is required to be supplied**

There is no legal obligation for somebody to give us their information. However, if they wish to be billed or paid through our Financial Management System, it will be necessary for these details to be provided.

**Other organisations / bodies / entities that the Council will be required to share data with, or obtain data from, in order to provide the required service**

Where an individual is paid more than €1,000 in a calendar year information, comprising their name, address, PPS / TCAN / VAT number and total amount paid, will be returned to the Revenue Commissioner as part of the S891B return.

**How your personal data will be kept safe from unauthorised or unlawful processing**

Paper documentation will be scanned and disposed of as soon as possible and an electronic version will be stored on SDCC’s secure document storage system.

**Period for which your personal data will be retained**

As per our retention policy, data will be retained for seven years.

**Contact Details**

In order to communicate with you, the Council will ask for your contact details. You do not have to provide all contact details but providing more, such as email, phone, address, makes it easier for the Council to communicate with you.

**Your Data Protection Rights**

You have the right to request access to personal data held about you, obtain confirmation as to whether data concerning you exists, be informed of the content and source of data and check its accuracy. In addition, if the data held by South Dublin County Council is found to be inaccurate,you have the right to have the data corrected by the Council.

You may request to have information erased, object to direct marketing and to restrict the processing of your information, including automated decision-making.

You have the right to request data portability (transfer) of personal data held electronically by the Council to another data controller where technically feasible.

You may withdraw consent at any time where processing is based entirely on your consent.

Please note that to help protect your privacy the Council will take steps to verify your identity before granting access to personal data.

Data access requests should be made in writing and addressed to the Data Protection Officer, South Dublin County Council, County Hall, Tallaght, Dublin 24.

E-Mail: [dataprotection@sdublincoco.ie](mailto:dataprotection@sdublincoco.ie)

Telephone: 01-414 9000.

**Right of Complaint to the Data Protection Commission**

If you are not satisfied with the outcome of the response you receive in relation to a data access request or are unhappy with the manner of the processing of your data by South Dublin County Council, then you are entitled to make a complaint to the Data Protection Commission which may investigate the matter for you.

The Data Protection Commission’s website is [www.dataprotection.ie](http://www.dataprotection.ie) or you can contact the Commission’s Office at:

Phone: 076 110 4800 or 057 868 4800

E-mail: [info@dataprotection.ie](mailto:info@dataprotection.ie)

Postal Address: Data Protection Commission

21 Fitzwilliam Square South

Dublin 2

D02 RD28